



AUSTRALIAN DENTAL  
ASSOCIATION

MEMBER

# What does accreditation mean for you?

## Safety, Quality, Peace of Mind

### There's a commitment to safety and quality

Every decision made by our dental team considers your safety and works to ensure a high quality of service.

### You can provide feedback

Accreditation means this practice welcomes your feedback, whether it's good or bad, in the interest of making things the best they can possibly be.

### Your healthcare rights are protected

At this practice you have the right to access care, to safety, to be shown respect, to be informed, to be involved in decision-making, to your privacy and to provide feedback.

### You can rely on our team

Our team works together to look after you in all aspects of your dental care. You can talk to any one of us about your care and your concerns.

### Your privacy is protected

Measures are in place to protect your privacy, your information and data, and systems set up securely to store this information.

### You can ask for information

Our dental team see you as a partner in healthcare. We will arm you with the information necessary to make the right decisions about your health.

### You can see what we have achieved

The process of achieving accreditation is voluntary for dental practices. We have invested in the process of reaching and maintaining the highest safety and quality standards. Ask to see our certificate of accreditation.

### You can be confident

This dental practice has systems in place to continuously improve in everything we do.



For more information visit [ada.org.au/accreditation](http://ada.org.au/accreditation)

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